

**ERRA International Conference 2010
(20th April, 2010)**

| Session No. | Session Theme | Time | Session Coordinator | Session Chairperson | Rapporteur |
|-------------|---|---------------------------|------------------------------------|--|--------------------|
| XII | Monitoring and Evaluation in Reconstruction and Rehabilitation | 90 Minutes (1630-1800) | Mr. Ahmed S. Shaikh, Advisor (M&E) | Mr. Saeed A. Khan, Additional Secretary, Statistics Division | Mr. Muhammad Anwar |

| Speakers Names | | | Topic of Paper | Minutes |
|--|--|---------------|--|---------|
| 1 | Mr. Ahmed S. Shaikh, Advisor (M&E) | | Introduction of Session Theme and the Chair | 5 |
| | | | ERRA M&E Programme - Social Impacts of Reconstruction and Rehabilitation Efforts | 10 |
| 2 | Mr. Andrew Pinney, Ph.D Consultant DFID | International | Performance Measurement and Reporting Systems in Disaster Situations: Challenges and Lessons Learnt in the Context of ERRA | 15 |
| 3 | Dr. Ali Sajid, UET, Lahore | Local | Use of Total Quality Management for Improving Quality of Service Delivery | 15 |
| 4 | Col. Amer Mohsin, DDG (MIS), ERRA | Local | Introduction of Earthquake Reconstruction Monitor (ERM), ERRA | 10 |
| 5 | Dr. Marie M. Gaarder, 3 ie | International | Shocks and Impact Evaluation | 15 |
| Questions & Answers and Closing Remarks by Session Chairperson | | | | 20 |